

[coatewatercare.co.uk](http://coatewatercare.co.uk)

*Coate Water Care*

Downs View Care Centre





“We care because you care.”

## Welcome to Downs View Care Centre

Coate Water Care have worked tirelessly to create a homely environment at Downs View and our dedicated team of experienced carers, nurses and support staff are the guardians of a highly professional care setting. We are proud of our reputation as an exemplary care home where residents and visitors really feel ‘at home’ as soon as they step through the door. We would be delighted to show you around a home we’re all proud of in our quiet corner of Wiltshire.





“

Staff were responsive to people’s needs and rights to privacy, dignity and choice were promoted. Clear focus was given to food and its impact on well-being. Meals looked appetising and were based on people’s needs and preferences.”

*Care Quality Commission*



## “Home Sweet Home” in a picturesque Wiltshire location

Downs View Care Centre sits in the rural hamlet of Badbury between Swindon and Marlborough, just one mile from M4, Junction 15. The home enjoys spectacular views to the Marlborough Downs and is a delightful place to live or spend time for Day or Respite Care.

Downs View offers a range of bespoke single and double rooms with en-suite facilities. We encourage residents to decorate their rooms with cherished family photos and keepsakes to make them feel at home. Gorgeous home-cooked meals are prepared on the premises by our qualified chefs using fresh ingredients sourced daily from local suppliers.



Thanks to all the staff at Downs View for the personal care and attention you gave to Dad during his residence. I will really miss my visits to Downs View as you made me feel part of the family too. I wish you a happy time as you continue developing Downs View professionally as a warm and comforting home for its residents.”

*Relative of Resident*

## Keeping active and having fun at Downs View

A physically active lifestyle can significantly improve people's quality of life at all stages of dementia. Our Activity Coordinators organise age-appropriate pastimes and entertainment that residents enjoy and want to participate in. Some people enjoy sitting peacefully with their favourite carer in our peaceful sun lounge and sensory garden, others prefer to be more active.

There is certainly plenty of choice at Downs View: live music sessions, hair & beauty treatment, baking classes, Christmas parties, bespoke exercise sessions, and themed movie nights with popcorn. Dementia-friendly design using colour and contrast helps residents to move around the home safely. We've even got a 'Hollywood Icons' wall featuring black and white portraits of Grace Kelly, Tony Curtis and Ava Gardner set against a brilliant orange backdrop.

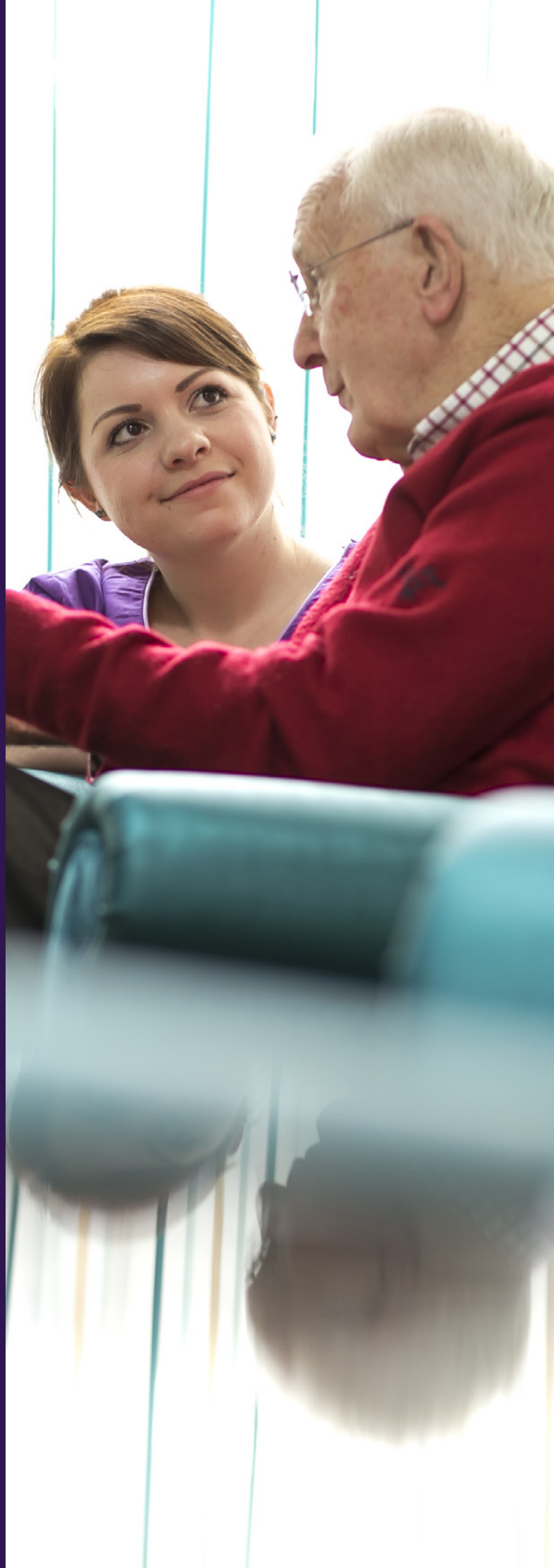


- . Residential Care
- . Respite Care
- . Dementia Care
- . Fully Secure Home
- . Luxury Décor
- . Peaceful Location
- . Home Cooked Meals
- . Friendly Helpful Staff
- . CQC Regulated
- . Specialist Trained Nurses
- . Coffee Lounge
- . Bespoke Activities
- . Family Run
- . Delightful Rural Location
- . Sun Lounge
- . Sensory Garden

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## Care Home Technology

The latest care home technology helps ensure the well-being of residents at Downs View Care Centre. We use electronic medical records for easy access to check health and medications for allergic reactions. Pre-packaged medications help nurses dispense proper dosage, avoiding human error. Technology can also streamline business systems such as staff-rostering and automatic scheduling of meetings between staff and management in response to incidents.







People received exceptional support from caring staff who treated people and their relatives with utmost kindness. Coate Water Care set out exceptionally caring values and there was evidence that all staff worked to this aim as people were at the heart of the service delivery.”

*Care Quality Commission*

## Quality Care Services from Dedicated Professionals

Opened by family-run providers Coate Water Care in 2008, Downs View Care Centre offers exceptional residential, day care and respite care, including 24-hour care for people living with dementia. Our qualified nurses and experienced carers also provide specialist care for residents with palliative care needs.

## Sensory Garden provides residents with peaceful outdoor stimulus

There is nothing quite like an English country garden and Downs View's Sensory Garden has been especially designed to help people with dementia enjoy the nation's great pastime. This stimulating outdoor space with shaded areas and non-slip soft flooring gives residents the opportunity to experience the sights, sounds and smells of colourful flowers, scented plants, aromatic herbs, water features and wind chimes. It has even got its own Pets Corner and aviary!





We believe that compassionate caring and exemplary professional standards go hand in hand. Our extremely high standards mean that your loved ones will feel safe and happy at Downs View.”

*Geraldine & Chris Smith, founders of Coate Water Care in 1995*

Let us help you find the right care for your loved one. Please contact us to discuss your specific requirements or to arrange a visit to our outstanding Wiltshire Care Home. “We care because you care.”

Downs View Care Centre, Badbury (Near Chiseldon), Swindon SN4 0EU



[coatewatercare.co.uk](http://coatewatercare.co.uk)

01793 821200

[info@coatewatercare.co.uk](mailto:info@coatewatercare.co.uk)