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Coate Water Care

Mockley Manor Care & Nursing Home





“We care because you care.”

Welcome to Mockley Manor Care & Nursing Home

After a meticulously planned and splendidly executed £4 million-plus renovation our Warwickshire care home really does have the wow factor, but one thing has not changed. Five minutes into a conversation with anybody connected with Mockley Manor – carers, managers, residents’ relatives - and the word ‘home’ inevitably crops up. And that’s not just home as in care home, it’s home in the sense of the place where we feel most comfortable and secure, as in ‘a home from home’ or ‘home sweet home’.

Part of that is down to the impressive new surroundings. In terms of layout, furnishings, colour schemes and signage every last detail of the renovation has been designed according to best practice when it comes to elderly residents and people living with dementia.

The multimillion pound investment by owners Coate Water Care is reflected in truly state-of-the-art facilities with bespoke individual suites and the latest technology that care homes can offer to keep their residents safe and well.

A new reception, coffee shop, cinema suite, hairdressers and laundry service boast luxury

hotel standard interiors and furnishings, whilst new person-centred software allows carers to input data on residents in real time, reducing paperwork and giving carers more time to care.

But home is not just about fixtures and fittings, it’s about the people that surround you, and Mockley Manor is immensely proud of the contribution made by our carers, whose empathy, individual attention and sheer professionalism is what really makes the residents feel ‘at home’ and equally, makes residents’ family and friends feel comfortable and secure with the levels of care.

“We care because you care.”





People told us they were happy living at the home, because the staff were friendly and thoughtful. ‘Staff are kind to me’, ‘They make you happy and make you smile’ and ‘The girls are lovely and very helpful’. Relatives said, ‘It’s like an extension of home’ and ‘the staff are absolutely amazing’.”

Care Quality Commission



“Home Sweet Home” in a picturesque location

Mockley Manor is set in beautiful grounds on the outskirts of Ullenhall, a pleasant village in the heart of the Warwickshire countryside, 7 miles from Redditch and easily accessible from Stratford, Solihull and the M42. We provide a range of bespoke single and double rooms with en-suite facilities. Many residents decorate their rooms with cherished family photos and keepsakes to make them feel at home.



Home cooked food by top chefs

Gorgeous home-cooked meals are prepared on the premises by our qualified chefs and served in our comfortable dining room. The highly acclaimed and award-winning chef Matt Cheal of the Michelin listed Cheal’s restaurant in Henley-in-Arden recently joined our team of chefs to offer guidance and inspiration.



People are cared for by kind and thoughtful staff who know their individual preferences for care. Everyone we spoke with told us the staff knew their needs, likes and dislikes well. Staff are guided and supported in their practice by a management team that they like and respect. People's medicines are managed, stored and administered safely and staff keep accurate records of people's treatment. People's health and well-being are managed effectively by suitably skilled and experienced staff."

Care Quality Commission



Quality Care Services from Dedicated Professionals

Run by family-run providers Coate Water Care since 2012, Mockley Manor offers quality residential care and respite care, including 24-hour nursing care for people living with dementia. Our qualified nurses and experienced carers also provide specialist care for residents with palliative care needs. Since 2016, we also offer first-class Day Care. Evidence of Coate Water Care's exceptionally high standards is the fact we were named 'Member of the Year' by the National Care Association in 2019.

- . Residential Care
- . Respite Care
- . Dementia Care
- . Fully Secure Home
- . Luxury Décor
- . Peaceful Location
- . Home Cooked Meals
- . Friendly Helpful Staff
- . CQC Regulated
- . Specialist Trained Nurses
- . Coffee Lounge
- . Bespoke Activities
- . Family Run
- . Coffee Lounge
- . Cinema Suite
- . Hairdressers
- . Peaceful Gardens

Care Home Technology

The latest care home technology helps ensure the well-being of residents at Mockley Manor Care & Nursing Home. We use electronic medical records for easy access to check health and medications for allergic reactions. Pre-packaged medications help nurses dispense proper dosage, avoiding human error. Technology can also streamline business systems such as staff-rostering and automatic scheduling of meetings between staff and management in response to incidents.





Beautiful surroundings, warm homely atmosphere and very friendly staff. Peaceful gardens allow time for contemplation. I'm always made to feel welcome and kept fully informed of my friend's condition at all times."

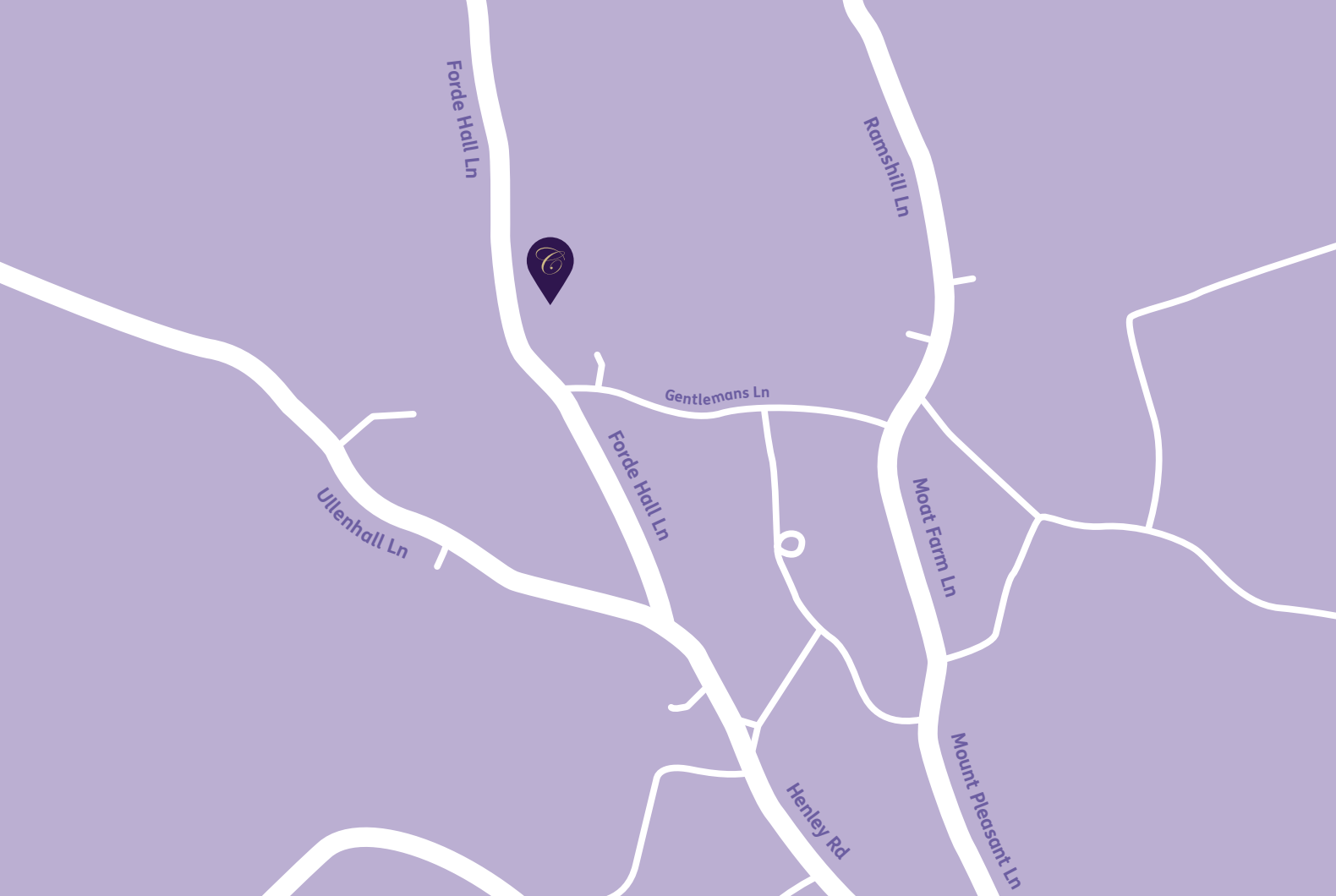
Friend of a Resident

Keeping active and having fun in style at Mockley Manor

Mockley Manor has been recognised as an official 'Dignity Champion' by the Dignity in Care network, which confirms that our staff believe passionately that being treated with dignity is a basic human right, not an optional extra. Our experienced Activities Coordinator organises special events, outings and parties for residents, their families and friends. We take time to find out what residents enjoy and try to incorporate their hobbies into their daily routine.

A physically active lifestyle can significantly improve people's quality of life at all stages of dementia. Some residents enjoy sitting peacefully with their favourite carer in our lovely conservatory overlooking the garden and surrounding fields. Others keep active with live music sessions, baking classes, sensory gardening, hair & beauty treatment, theatre trips and exercise sessions. We even keep our own chickens!





We believe that compassionate caring and exemplary professional standards go hand in hand. Our extremely high standards mean that your loved ones will feel safe and happy at Mockley Manor.”

Geraldine & Chris Smith, founders of Coate Water Care in 1995

Let us help you find the right care for your loved one. Please contact us to discuss your specific requirements or to arrange a visit to our outstanding Warwickshire Care Home. “We care because you care.”

Mockley Manor Care & Nursing Home
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