

coatewatercare.co.uk

Coate Water Care

Westley Court Care & Nursing Home





“We care because you care.”

Welcome to Westley Court Care & Nursing Home

Coate Water Care have worked tirelessly to create a homely environment at Westley Court and our dedicated team of experienced carers, nurses and support staff are the guardians of a highly professional care setting. We are proud of our reputation as an exemplary care home where residents and visitors feel 'at home' as soon as they step through the door. We would be delighted to show you around our welcoming residential home in the peaceful Worcestershire countryside.





Residents and their families told us staff were kind and caring, and very supportive. One relative said they were, ‘Absolutely fantastic, I cannot speak highly enough’. Another said, ‘The staff are wonderful, they genuinely care’. We were told, ‘The registered manager is lovely and all the staff are very welcoming, they care for the family too.’”

Care Quality Commission



“Home Sweet Home” in a picturesque location

Westley Court is a charmingly refurbished nursing home located in the peaceful village of Cookley near Kidderminster. Our experienced nurses and carers pride themselves on making our residents feel really ‘at home’ in 33 tastefully decorated rooms, all with en-suite facilities.

As there are few things more comforting than being surrounded by personal belongings we encourage residents to personalise their rooms with family photos, ornaments and cherished keepsakes. Gorgeous home-cooked meals are prepared on the premises by our qualified chefs using locally sourced ingredients.



Staff are equipped with the skills and knowledge to provide people with effective care and support in line with their needs and preferences. Residents are supported by staff who are committed to providing high quality care. People's medicines were administered and managed in a safe way. Clear and visible leadership means people receive good quality care. People's relatives and friends were really satisfied with the staff and the high standard of care they provided."

Care Quality Commission



Quality Care Services from Dedicated Professionals

Managed by family-run care providers Coate Water Care since 2012, Westley Court Care and Nursing Home offers quality residential care, day care and respite care, including 24-hour nursing care for people living with dementia. Our qualified nurses and experienced carers also provide specialist care for residents with palliative care needs. Westley Court has an accredited 'Dignity Champion' whose role is to ensure that each resident's individual rights and choices are respected at all times.



- . Residential Care
- . Respite Care
- . Dementia Care
- . Fully Secure Home
- . Luxury Décor
- . Peaceful Location
- . Home Cooked Meals
- . Friendly Helpful Staff
- . CQC Regulated
- . Specialist Trained Nurses
- . Coffee Lounge
- . Bespoke Activities
- . Family Run
- . Peaceful Country Location
- . Lakeside Views
- . Dignity Champion
- . Pampering by Beauticians

Care Home Technology

The latest care home technology helps ensure the well-being of residents at Westley Court Care & Nursing Home. We use electronic medical records for easy access to check health and medications for allergic reactions. Pre-packaged medications help nurses dispense proper dosage, avoiding human error. Technology can also streamline business systems such as staff-rostering and automatic scheduling of meetings between staff and management in response to incidents.





People said staff treated them with respect and were knowledgeable about their individual preferences, hobbies and interests. One resident said ‘Staff are very good at caring for me and they look after my well-being’. Another person commented, ‘they always give me options and choices in everything’. One relative said, ‘It is a relaxed home where residents and their families are treated well and with dignity.’”

Care Quality Commission



I can't praise the Westley Court manager and staff highly enough. The nurses and carers are always cheerful and they work tirelessly to care for our nearest and dearest. Nothing is too much trouble for them.”

Family of Resident

Westley Court - Keeping active and savouring the views

Westley Court has been recognised as an official ‘Dignity Champion’ by the Dignity in Care network, which confirms that our staff believe passionately that being treated with dignity is a basic human right, not an optional extra.

A physically active lifestyle can significantly improve people's quality of life at all stages of dementia. Westley Court's full-time Activities Organiser works hard to incorporate people's hobbies into their daily routine. Some residents enjoy being pampered by beauticians. Others prefer sitting peacefully with their favourite carer in our extensive grounds where they can savour lakeside views and pretty canals. Other guests prefer more lively activities, from bespoke exercise sessions, live music and baking classes to visits to local parks, Christmas parties and theatre trips.





We believe that compassionate caring and exemplary professional standards go hand in hand. Our extremely high standards mean that your loved ones will feel safe and happy at Westley Court.”

Geraldine & Chris Smith, founders of Coate Water Care in 1995

Let us help you find the right care for your loved one. Please contact us to discuss your specific requirements or to arrange a visit to our outstanding Worcestershire Care Home. “We care because you care.”

Westley Court Care & Nursing Home, Austcliffe Lane, Cookley, Kidderminster, DY10 3R



coatewatercare.co.uk

01793 821200

info@coatewatercare.co.uk