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*Coate Water Care*

Woodstock Care and Nursing Home





“We care because you care.”

## Welcome to Woodstock Care and Nursing Home

Coate Water Care have worked tirelessly to create a homely environment at Woodstock Care and Nursing Home and our dedicated carers, nurses and support staff are the guardians of a highly professional care setting. We are proud of our local reputation as a welcoming care home where residents and visitors feel ‘at home’ as soon as they step through the door. The foundation for outstanding care homes is provided by first-class facilities and wonderful carers; Gloucester’s award-winning Woodstock Nursing Home scores highly on both scores.







People and their relatives had positive views on the caring nature of care staff. Comments included: “Levels of care in terms of warmth and kindness, so very important, have always been high”; “I can tell you that since my mother began her care at Woodstock, her life has changed beyond recognition. The love and care she has been shown is immeasurable, and is down to an excellent caring staff”; “It is lovely to live here”.

*Care Quality Commission*



## “Home Sweet Home” on the outskirts of Gloucester

Woodstock Care and Nursing Home is located in an attractive Tudor-style building on the outskirts of Gloucester with easy access to the M5 and A46. The superbly equipped 28-bed home offers a comfortable environment where every resident is treated with empathy and respect. Most residents have their own ensuite bedroom designed according to Alzheimer’s Society guidelines and people are encouraged to decorate their rooms with family photos and keepsakes to make them feel at home. Gorgeous home-cooked meals are prepared on the premises by our qualified chefs.



Meal times were calm and relaxed. Where people needed assistance with eating, staff supported them in a dignified way. They sat down with the person and engaged with them in a relaxed manner at the person's pace."

*Care Quality Commission*



People and their relatives spoke positively about the staff and their skills and competencies. Comments included: "Excellent caring staff"; "standard of care is very good and I like particularly the friendliness of the staff"; and "The girls really look after us."

*Care Quality Commission*

## Keeping active and having fun at Woodstock

A physically active lifestyle can significantly improve people's quality of life at all stages of dementia. Our Activity Coordinators organise age-appropriate pastimes and entertainment that residents enjoy and want to participate in. Some people enjoy sitting peacefully with their favourite carer, others prefer to be more active. And there's certainly plenty of choice at Woodstock: live music sessions, hair & beauty treatment, baking classes, Christmas and birthday parties, theatre trips, exercise sessions and day trips to the seaside.

## Care Team of the Year

Woodstock Nursing Home has been nominated for the 'Care Team of the Year' award by the Gloucestershire Care Providers Association, an independent body committed to the highest standards of care for residents of care homes across the county. The judges analyse how staff members (managers, nurses, carers, cooks, cleaners) work together to provide great service to the people in their care.



- . Residential Care
- . Respite Care
- . Dementia Care
- . Fully Secure Home
- . Luxury Décor
- . Peaceful Location
- . Home Cooked Meals
- . Friendly Helpful Staff
- . CQC Regulated
- . Specialist Trained Nurses
- . Coffee Lounge
- . Bespoke Activities
- . Family Run
- . Hair & Beauty Treatment
- . Care Team of The Year nomination

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## Care Home Technology

The latest care home technology helps ensure the well-being of residents at Woodstock Care and Nursing Home. We use electronic medical records for easy access to check health and medications for allergic reactions. Pre-packaged medications help nurses dispense proper dosage, avoiding human error. Technology can also streamline business systems such as staff-rostering and automatic scheduling of meetings between staff and management in response to incidents.







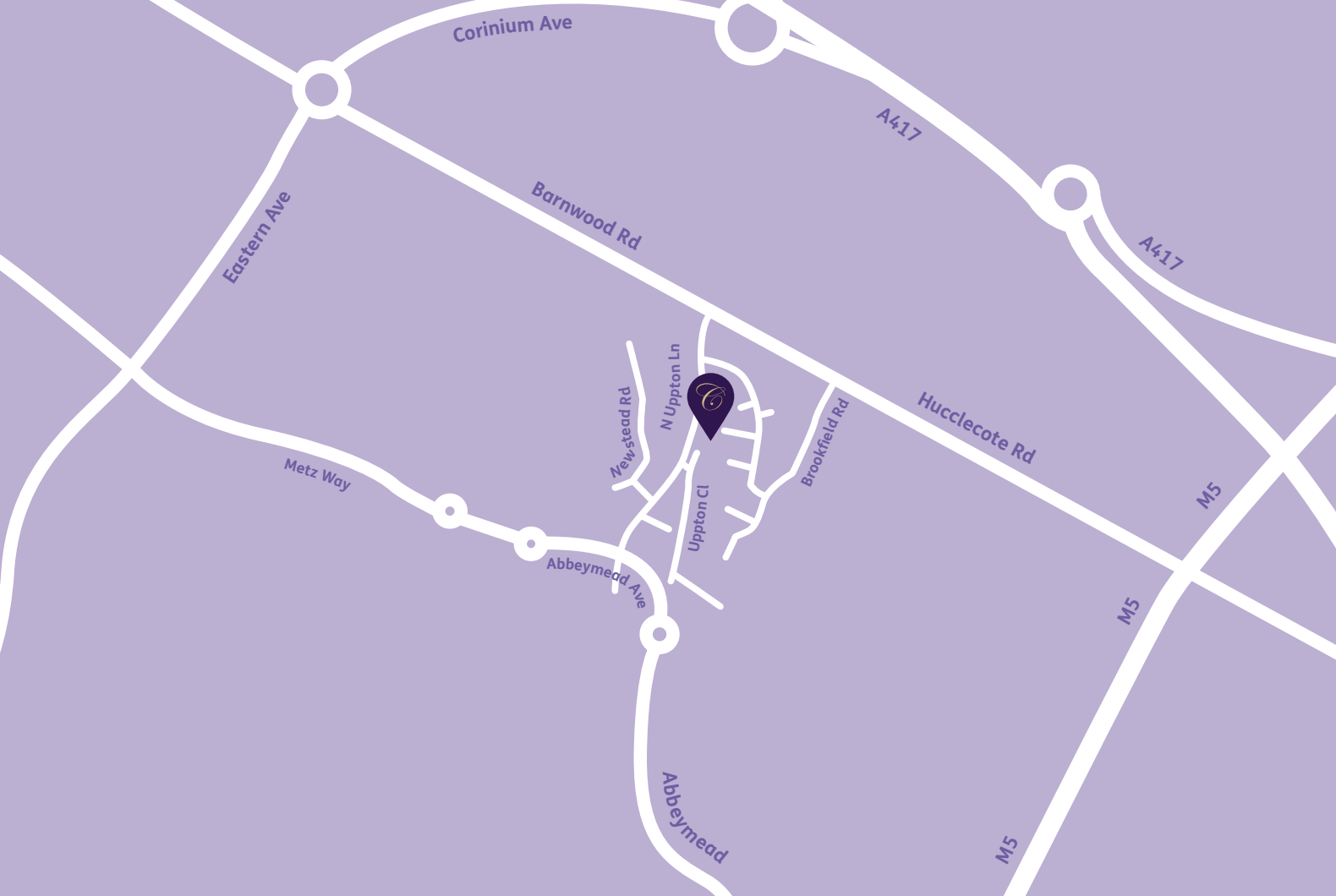
The manager provided staff with clear guidance on how to support people, whilst always promoting the dignity and recognising the well-being of residents. People spoke positively about carers and the amount of time and support they received from them. Residents were supported in a calm and patient manner with their prescribed medicines. People knew how to seek assistance from staff and were assisted with their mobility in a safe and effective manner.”

*Care Quality Commission*

## Quality Care Services from Dedicated Professionals

First established as a care home in 1986 and now managed by family-run care providers Coate Water Care, Woodstock Care and Nursing Home provides exceptional residential, day care and respite care, including 24-hour care for people living with dementia. Our qualified nurses and experienced carers also provide specialist care for residents with palliative care needs. We have an exemplary reputation in the Gloucester area and are committed to maintaining the very highest standards.





We believe that compassionate caring and exemplary professional standards go hand in hand. Our extremely high standards mean that your loved ones will feel safe and happy at Woodstock Care and Nursing Home.”

*Geraldine & Chris Smith, founders of Coate Water Care in 1995*

Let us help you find the right care for your loved one. Please contact us to discuss your specific requirements or to arrange a visit to our outstanding Gloucestershire Care Home. “We care because you care.”

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